

## LCR Partner Provider Arrangement – The Pledge

### 1. Introduction

- 1.1 'The Pledge' is a high-level resource that just reminds both Partners and LAs of their various responsibilities when working through this PPA.
- 1.2 It will be signed by a senior leader both on the LA and Partner side prior to entering into contract for this arrangement

### 2. Combined Pledge

- 2.1 The combined pledge below is relevant to both parties and has been produced following feedback at the 2019 Care Experienced Conference.
- 2.2 The intention is to create an ongoing feedback link with this conference through the PPA.

### Both Partners and LAs Pledge to embrace the following messages from The Care Experienced Conference 2019



## The Care Experienced Conference

### TOP 10 MESSAGES

- 1 We need more love in the care system, including displays of positive physical affection.
- 2 We want to be seen as individuals worthy of respect much more than we are.
- 3 Relationships are critically important to us.
- 4 Instability and loss of continuity in our lives is made worse through no fault of ours by pressure in the care system.
- 5 Mental health and well-being are our biggest worries and the most important and urgent things that have to improve.



### TOP 10 MESSAGES

- 6 The impacts of the care experience do not end at 18, or 21, or even 25.
- 7 Our sense of who we are is important. Our family, heritage and history are uniquely ours and must be protected.
- 8 Having our say is essential.
- 9 We have legal rights and entitlements and we are not always being told what they are.
- 10 Nobody knows more about what it means to be in care than we do.

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### 3. Split Pledge

3.1 This section covers pledge commitments split between LAs and Partners:

LCR LAs Pledge to...	Providers Pledge to...
Use the PPA as the primary route to market for commissioned children’s residential and foster care placements within the LCR region.	Put LCR LA children and young people first and at the heart of your services now and throughout this arrangement, including prioritising LCR based services for LCR children and young people
Ensure that referral information based on a comprehensive social work assessment and is clear, detailed and timely with risks are identified to enable Partner Providers to find the best match for each child / young person.	Work with Local Authorities to ensure children are placed close to home where this is in their best interests.
Respond in a timely manner to resolve concerns and create opportunity for reflective practice after the event to enable discussion and shared learning to take place.	Respond in a timely manner to resolve concerns and create opportunity for reflective practice after the event to enable discussion and shared learning to take place.
Plan placements wherever possible and support providers when it is not, sharing the risk with the Partner Provider	Work in partnership with LAs to deliver the best outcomes for children
Ensure appropriate paperwork is in place and made available	Ensure appropriate paperwork is in place and made available
Work with providers to ensure that the best possible education provision is identified and mediate where there are concerns	Understand our responsibilities as a Corporate Parent
Work in partnership with providers and make regular visits to maintain relationships and manage risk	Train and support our staff / carers to meet the needs of young people in our care
Support children to remain in placements where this is in their best interests, but equally support placement moves in a timely manner where this is appropriate.	Support children to remain in placements where this is in their best interests, but equally support placement moves in a timely manner where this is appropriate.
Facilitate relationships with other agencies to ensure full access to the local offer	Work with placement teams to develop robust referral processes that work for both parties

**4. Monitoring and Review**

4.1 Both parties should keep these pledge commitments in the forefront of work through this PPA and an recurring review item should be kept both on:

4.1.1 the agenda of the LCR Partner Collective Forums; and

4.1.2 the 1:1 review meeting agenda between each Partner Provider and their LCR Relationship Manager

4.2 Any view that either Party is not upholding their Pledge values should be discussed and an action plan to remedy any issues should be agreed between both Parties